

WS-02676A-09-0257



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ORIGINAL

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

RECEIVED

47  
CO

**Investigator:** Carmen Madrid

**Phone:** ( )

2010 MAR -5 A 10:26

**Fax:**

**Priority:** Respond Within Five Days

ALL CORP COMPLAINTS  
DOCKETED FOR REVIEW

**Opinion**      **No.** 2010      85491

**Date:** 3/4/2010

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **Matilde & Bernardo**      **Oros**

**Account Name:**      Matilde & Bernardo Oros

**Home:** ( )

**Street:**

**Work:** (000) 000-0000

**City:**      Rio Rico

**CBR:**

**State:**      AZ      **Zip:** 85648

**is:** Cellular

**Utility Company:**      **Liberty Water-Rio Rico Utilities Inc.**

**Division:**      Water

**Contact Name:**

**Contact Phone:**

**Nature of Complaint:**

03-02-2010

Matilde and Bernardo Oros

Rio Rico, Arizona 85648-6517

**Phone:** ( )

**Cell:**

**Email:**

Arizona Corporation Commission  
**DOCKETED**

MAR -5 2010

**Name of Utility Co.:** Rio Rico Utility Inc. An Algonquin Utility Co.

**Name on Bill:** Bernardo Oros

**Account Number:**

**Company Contacted:** Yes

DOCKETED BY	<i>[Signature]</i>
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We cannot pay this bill it's a lot of money this is a very poor area.

No podemos pagar el recibo tan caro

Queremos Justicia

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

3/4/10 Opinion noted and filed in Docket No. WS-02676A-09-0257. closed

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 3/4/2010

Opinion No. 2010 - 85491

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid**Phone:** /**Fax:** /**Priority:** Respond Within Five Days**Opinion**      **No.** 2010      **85490****Date:** 3/4/2010**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable**First:****Last:****Complaint By:**      **Guadalupe & Juan**      **Miranda****Account Name:**      Guadalupe & Juan Miranda**Home:****Street:****Work:** (000) 000-0000**City:**      Rio Rico**CBR:** /**State:**      AZ      **Zip:** 85648**is:** Cellular**Utility Company:**      **Liberty Water-Rio Rico Utilities Inc.****Division:**      Water**Contact Name:****Contact Phone:****Nature of Complaint:**

3/01/10

Guadalupe &amp; Juan Miranda

Rio Rico, AZ 85648

Phone: /

Cell: /

Email: /

Docket you wish to comment on: Utilities (Water)

Case or Utility Name: 204991-303855

Docket Number: WS-02676A-09-0257

Position on Docket: Con

Personally I think that it is not fair that the water utility is going to increase, if your seeing how the economy is doing poorly, and no jobs available. This proposition is one of the worst one for us the people of low income. I hope the prices stay the same because we will not be able to pay.

Sincerely,

Guadalupe Miranda

Juan Miranda

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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3/4/10 Opinion noted and filed in Docket No. WS-02676A-09-0257. closed

\*End of Comments\*

Date Completed: 3/4/2010

Opinion No. 2010 - 85490

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion**      **No.** 2010      85489**Date:** 3/4/2010**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable**First:****Last:****Complaint By:**      **Sandra G.****Luzcano****Account Name:**      Sandra G. Luzcano**Home:****Street:****Work:** (000) 000-0000**City:**      Rio Rico**CBR:****State:**      AZ      **Zip:** 85648**is:** Cellular**Utility Company:**      **Liberty Water-Rio Rico Utilities Inc.****Division:**      Water**Contact Name:****Contact Phone:****Nature of Complaint:**

3/1/10

Sandra G. Lazcano

Rio Rico, AZ 85648

Phone:

Cell:

Docket you wish to comment on: Water Increase by 101%

Case or Utility: Rio Rico Utilities

Docket Number: WS-02676A-09-0257

Position on Docket: Con

I don't think it's fair that the utility company wants to increase our water charge by 101%. Why do we have to pay for what they owe. It's a very difficult time right now to even consider raising our bills due to the economic crunch. They have to find other ways to better manage their expenses and our resources to come up with a better solution that would benefit all of us.

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

3/4/10 Opinion noted and filed in Docket No. WS-02676A-09-0257. closed

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 3/4/2010

Opinion No. 2010 - 85489

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